



MOBILE TRAINING SOLUTIONS_{LLC}

Training from my door to yours...

CANCELLATION AND REFUND POLICY

1. *Cancellation Prior to the Start of Class or No Show: If an **applicant** never attends class (no-show) or cancels the contract prior to the class start date, all refunds will be made within forty-five (45) calendar days of the first scheduled day of class or the date of cancellation, whichever is earlier.*
2. *Cancellation After the Start of Class or Withdrawal: **non-refundable***

Definitions:

*Cancellation: A student who never attends classes at **Mobile Training Solutions LLC** after enrolling and informs the institution.*

*No Show: A student who never attends class at **Mobile Training Solutions LLC** after enrolling and does not inform the institution.*

*Withdrawal: A student who attends at least one class at **Mobile Training Solutions LLC**, but does not complete his/her program.*

*Termination: A type of withdrawal initiated by **Mobile Training Solutions LLC** due to failure to meet one or more institutional policies.*

*Last Date of Attendance (LDA): The final date the student attends class at **Mobile Training Solutions LLC**.*

*Date of Determination (DOD): The date the student notifies **Mobile Training Solutions LLC** of his or her withdrawal, or the date **Mobile Training Solutions LLC** terminates or administratively withdraws the student.*